



**Science Applications International Corporation ("SAIC")
Request for Quotation (RFQ)**

City of Memphis

LANDesk Software Licenses and Professional Services

RFQ # SAIC CoM 2015 – MC R149019

Issue Date: September 14, 2015

Response Date: September 25, 2015

**City of Memphis
RFQ # SAIC CoM 2015- MC R149019
Response Accepted At: ATTN: SAIC Procurement
c/o City of Memphis, ITS
151 Lafayette Drive
Oak Ridge, TN 37830
E-Mail Inquiries and Responses Accepted At: City_of_Memphis_Bids@saic.com**



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INTRODUCTION

SAIC invites vendors to submit quotes in accordance with the Scope of Work per Attachment 1.

Definitions used in this RFQ:

“Bidder” or “Bidders” refers to an individual entity or person, or the group of organizations or persons, responding to this RFQ.

“City” means the City of Memphis, TN

“Proposal” is Bidder’s response to this RFQ.

“RFQ” means Request for Quotation.

“SAIC” means Science Applications International Corporation.

1) STATEMENT OF WORK; COMPLETENESS

Although SAIC has made every reasonable effort to ensure all requirements are included in the Statement of Work, we make no representation regarding the completeness of the requirements. The Bidder is expected to review the requirements and make appropriate recommendations. Any required services, products, or equipment not specified in the Bidder’s submittal, but required to complete the statement of work, are Bidder’s responsibility, and should be specified by Bidder.

2) SCOPE OF WORK REQUIREMENTS

The Bidder shall provide pricing using the pricing sheet provided as Attachment 1. The City does not guarantee that all items listed on Attachment 1 will be purchased.

3) SCHEDULE OF ACTIVITIES

RFQ Timeline

The estimated timeline for this RFQ is set forth below. SAIC reserves the right to modify or update this schedule at any point in time. SAIC asks that Bidder make personnel available to participate in the evaluation processes and any contract negotiators who have authority to bind Bidder.

SAIC may conduct interviews with finalists. However, SAIC is not obligated to interview finalists.

In no event shall the deadline for submission of the proposal be changed except by written modification by SAIC, which will be published in the same manner as this RFQ. Late submissions will not be considered.

Activity	
Distribution of RFQ	September 14, 2015
Deadline for Questions by 2:00 p.m. C.S.T.	September 16, 2015
Answered Questions Posted by 5:00 p.m. C.S.T.	September 21, 2015
Submittal Due (Mandatory) by 2:00 p.m. C.S.T.	September 25, 2015

RESPONSES TO THIS RFQ MUST BE RECEIVED BY SAIC NO LATER THAN 2:00 PM CENTRAL STANDARD TIME (C.S.T.) ON THE DATE IDENTIFIED ABOVE -“SUBMITTAL DUE (MANDATORY)”. Bidders are encouraged to plan on early submittal, to ensure compliance. Bidders who do not meet the deadline will be disqualified. Proposals submitted after the deadline or which state that information will be provided ‘at a later date’, or which are otherwise incomplete or fail to comply with the requirements set forth in this RFQ will be disqualified from participation. Proposals may not be amended after the submission deadline.



Question Submission

Bidder may submit questions based on its review of this RFQ, by sending them via email by 2:00 p.m. C.S.T. on the date identified above - "Deadline for Questions". Questions received after that time and date will not be answered. The email should be sent to the individual(s) described below as "Principal Contact," with the subject heading: "[Your company's name] – **LANDesk Software Licenses and Professional Services, RFQ # SAIC CoM 2015 – MC R149019** - RFQ Questions." SAIC will post the responses to the questions on the City's website by 5:00 p.m. C.S.T. on the date identified above – "Answered Questions Posted", in the same manner as this RFQ was posted. To ensure the fair and consistent distribution of information, no individual answers will be given. The only official answer or position of SAIC will be the one posted via the City's website.

Principal Contact:

Mac Crumley, Sr. Subcontracts Administrator, SAIC, is the single point of contact (the "Principal Contact") for all matters relating to this RFQ. Bidder should direct all inquiries to the Principal Contact at: City_of_Memphis_Bids@saic.com.

Bidders should not, under any circumstances, contact any City or other SAIC personnel (including senior SAIC or City management or SAIC or City employees with whom Bidder has an existing business or personal relationship) to discuss this RFQ without the Principal Contact's prior, written consent. Utmost discretion is expected of Bidder and all other RFQ recipients. Any recipient attempting to circumvent this process may be disqualified.

Response Format

PROPOSAL SUBMISSION AND DUE DATE

Bidders may submit Proposals in soft form or printed copy. All submissions must be made on or before **2:00 PM CENTRAL STANDARD TIME ON THE DATE IDENTIFIED AS "SUBMITTAL DUE (MANDATORY)" ABOVE.**

Soft copies should be submitted by email to City_of_Memphis_Bids@saic.com, and printed copies (1) should be mailed to the address below:

SAIC
Attn: Mac Crumley, Sr. Subcontracts Administrator
c/o City of Memphis
151 Lafayette Drive
Oak Ridge, TN 37830

The label on printed submissions, or Subject line on Proposals submitted electronically, should identify the contents as: **Response to: LANDesk Software Licenses and Professional Services, SAIC RFQ # SAIC CoM 2015 – MC R149019**. If Bidders submit their proposals in soft form, they should send the emails with return receipt, to ensure they have proof of delivery to SAIC.

Notwithstanding any legends on the proposal or any other statements to the contrary, all materials submitted in connection with Bidder's response to this RFQ will become the property of SAIC and may be returned only at SAIC's option.

All documents should be presented in a native Microsoft Office format (e.g., Word, Excel, PowerPoint, Project) or PDF. Pricing must be provided in an Excel document. The folders and files should be organized and formatted to ensure on-line viewing and printing in a form consistent with Bidder's printed copy of its proposal. Each document and file name should clearly show the name of Bidder.



4) RESPONSE CONTENT

It is the responsibility of the Bidder submitting the bid to be completely familiar with the specifications. Glossy formats or promotional materials are discouraged. The information contained in the Proposal must provide facts suited to allow SAIC to make an informed choice among Bidders.

Content: The Proposal should include the following sections:

Cover Letter Including: The Bidder Name, RFQ Title, and Date of Submission

This section shall be no longer than four (4) pages, including name and address of the entity or person submitting the proposal and the name, address and telephone number of the person(s) authorized to represent the entity or person. If the proposal is being submitted by or on behalf of more than one entity, all entities represented must be clearly identified.

Bidder must provide the following information:

Name: The name under which the Bidder is licensed to do business.

Address: The address of the Bidder's headquarters office.

Local Address: The address of the Bidder's local office responsible for the proposed work, if different from the headquarters office.

Local Officers: Names, titles and telephone numbers of local officers or representatives of the Bidder.

Years of Local Service Experience: The number of years the Bidder has actively participated in work in Shelby County and its neighboring counties similar to that described in this RFQ.

Size of Staff: The number of Bidder's employees: internationally, nationally and locally. Information must include the total number of employees in Shelby County and its neighboring counties; in particular, the number of technical and support staff presently supporting similar service, their qualifications and length of service.

Record with the City: Description of current and past Bidder experience in delivering similar goods or services to the City.

Warranties: Description of warranties available from or through the Bidder, including manufacturer's warranties on components.

Annual Report: Vendor must submit its' most recent annual report or current audited financial statements with response. The financial stability of the Bidder and the Bidder's length of time in business will be closely evaluated.

Other: Other general information, as determined by the Bidder to be of importance in evaluating the Bidder.

Validity of price should be stated as 90 calendar days.

Equal Business Opportunity (EBO) Forms

Bidder is required to complete, Attachment 2, EBO forms unless the forms are flagged by SAIC as not applicable.

Compliance response

Bidder shall provide a compliance response to the Insurance requirements as specified in Attachment 3, Section 12 of this RFQ. Bidders should also provide a copy of their current certificate of insurance. SAIC recognizes that Bidders may be required to obtain insurance in addition to what they currently carry if they are awarded work under this RFQ.



Additional information

Bidders should provide any additional information that is specific to the RFQ and that the Bidder considers pertinent.

Objections

Bidders must raise any objections to any requirement of this RFQ. Any objections not raised in Bidder's response will be deemed waived.

5) PRICE

Bidder shall provide pricing in the form of a Firm, Fixed Price (FFP) by completing the Pricing Table in Attachment 1. Bidders are strongly encouraged to submit their pricing in this format, in an Excel spreadsheet, with the Proposal. Failure to provide pricing in this format will disqualify Bidders.

No additional expenses or other costs will be allowed, in excess of the amounts quoted. SAIC's goal is to provide the best service possible with the best and lowest prices.

6) GENERAL INFORMATION

Award

The single most important evaluation criterion is low price, technically acceptable.

Protests

Any protest of award must be filed in writing with the Purchasing Agent within five (5) calendar days of the award announcement at the following address: City of Memphis Purchasing Agent: 125 North Main, Room 354, Memphis, Tennessee 38103.

Right to Reject

SAIC reserves the right to, in its sole discretion, discontinue, amend, supplement, or otherwise change this RFQ, the process used for evaluation, and the expected timeline at any time and for any reason, and makes no commitments, implied or otherwise, that this process will result in a business transaction with any provider. SAIC reserves the right to waive any informality in submittals and to negotiate changes in the scope of services to be provided.

RFQ Terms

The terms of this RFQ are attached as Attachment 3, and apply except as explicitly altered by Sections 1 through 8 of this RFQ.

No Representations or Warranties

SAIC makes no representations or warranties regarding the accuracy or completeness of the information contained in this RFQ or otherwise provided by SAIC through the RFQ process. Bidder is responsible for making its own evaluation of information and data contained in this RFQ or otherwise provided by SAIC, and for preparing and submitting responses to the RFQ.

Proposal Preparation Costs

Bidder will be responsible for all costs it incurs in connection with this RFQ process (including but not limited to Proposal preparation, personnel time, travel-related costs, and other expenses) and any subsequent agreement negotiations.



Ownership and Intellectual Property

SAIC will own all of the intellectual property contained within Bidder's solution, but solely for the use of the City.

Ambiguity, Conflict, or Other Errors In The RFQ

SAIC has attempted to validate the information provided in this RFQ, but it is possible that Bidder may detect what it believes is an ambiguity, conflict, discrepancy, omission, error or inconsistency ("Error"). If a Bidder believes it has identified an Error, bidders should identify them in its questions or in an appendix to its Proposal. Bidder is also requested to immediately notify, in writing by e-mail, SAIC of such error, requesting modification or clarification of the document. The Bidder shall include the RFQ number, page number and the applicable paragraph title. SAIC will post any revisions to the RFQ on the City's website (www.memphistn.gov) where this RFQ was posted. Information regarding the City and the project or initiative described in this RFQ may be revised or updated, and republished for inclusion in a final response.

Acceptance or Rejection of Proposals & Failed Competition.

SAIC reserves the right to accept or reject, in whole or in part, any or all proposals submitted. SAIC shall reject the proposal of any Bidder that is determined to be non-responsive. Competitive negotiation requires that at least two responsive proposals for the same scope of work and service area be received in response to the RFQ. A competition is considered failed if only one responsive proposal is received. If a competition has been declared failed, SAIC then has the option to reopen the procurement or enter into a non-competitive procurement.

Withdrawing or Amending A Proposal

At any time prior to the scheduled deadline for receipt of proposals, the Bidder may withdraw or amend its proposal by submitting a written request from the authorized representative whose name and signature appears on the proposal. A written request to withdraw or amend the proposal must be submitted to the individual and address to whom/which the proposal was submitted in accordance with the section titled "PROPOSAL SUBMISSION AND DUE DATE."

Informalities/Minor Irregularities

SAIC reserves the right to waive minor irregularities or informalities in a Bidder's proposal when SAIC determines that it will be in SAIC's best interest to do so. Any such waiver shall not modify any remaining RFQ specifications or excuse the Bidder from full compliance with the RFQ specifications and other contract requirements if the Bidder is awarded the contract.

Vendor Indebted to the City

No contract will be knowingly awarded to any organization which, is in arrears to the City of Memphis with regard to any debt or contract, or which is a defaulter as surety or otherwise under any obligations to the City of Memphis, or which has failed to perform faithfully on any previous contract with the City of Memphis.

City Tax Exempt

The City of Memphis is exempt from federal excise, state and local taxes on all purchases. SAIC will provide tax exemption certificates, upon request, for each order actually placed.

7) PARTICULAR REQUIREMENTS

Bidders' attention is drawn to the following requirements included in Attachment 3, Subcontract Agreement (Rev. City of Memphis 04/2012). Bidders must provide any comments or objections to Attachment 3 in their responses, by the date identified as **"SUBMITTAL DUE (MANDATORY)"** or



they will be deemed to have agreed to all provisions of Attachment 3. Exceptions to the Terms and Conditions should be submitted as a word document using “track changes” to highlight exceptions.

Indemnity, Insurance Provisions

Bidder will be required to enter into a Contract with SAIC and must be able to meet the following insurance requirements:

Indemnification:

Seller shall indemnify, defend and hold harmless Buyer from and against any and all claims, liabilities, damages, losses, causes of action, lawsuits, costs and expenses, including reasonable attorneys’ fees and litigation costs incurred in connection therewith and regardless of legal theory (hereinafter referred to as “claims”), occasioned wholly or in part by any act or omission of Seller or any of its subcontractors or suppliers at any tier, or their employees, agents or representatives, arising out of or relating to this Order. Notwithstanding the foregoing, Seller’s obligations under this Section shall not apply to any claims which are finally determined by a court of competent jurisdiction to be occasioned solely by the negligence or willful misconduct of Buyer.

Insurance:

Supplier agrees to provide Certificates of Insurance evidencing that the required insurance coverage’s are in force and providing not less than thirty (30) day notice prior to any cancellation or restrictive modification of the policies as outlined in Attachment 3, Section 21.

8) EQUAL BUSINESS OPPORTUNITY (EBO) REQUIREMENTS

Equal Business Opportunity (EBO) Program

This contract will be subject to the requirements of the City of Memphis Ordinance #5384 which establishes the Equal Business Opportunity (“EBO”) Program. It is up to the Respondent to ensure that all requirements of this ordinance are met. The Ordinance may be accessed on the City’s website at www.memphistn.gov under “Doing Business”. The intent of the EBO Program is to increase the participation of locally owned minority and women owned business enterprises (“M/WBE”) in the City’s purchasing activities. Toward achieving this objective, the M/WBE participation goal for this solicitation is **0%**. The percentage of M/WBE participation is defined as the dollar value of subcontracts awarded to certified minority and/or women business enterprises divided by the total proposed base bid amount.

In awarding orders under this RFQ, SAIC will be subject to the EBO requirements of Sections 11.8 (a) and (b) of its prime contract with the City entitled Masters Services Agreement Between City of Memphis, Tennessee and Science Applications International Corporation (the “Prime Contract”), which is located on the City of Memphis’ webpage. The goal in Section 11.8 (a) requires a 50% MWBE participation goal for goods and nonprofessional services with 30% designated toward MBE spend and 20% designated toward WBE spend. The goal in Section 11.8 (b) requires a 30% MWBE participation goal for professional services with 15% designated toward MBE spend and 15% designated toward WBE spend. Vendors are strongly urged to provide information regarding their minority-owned or woman-owned status with their responses to this RFQ so that SAIC may meet its Prime Contract EBO goals.

Participation Plan

The Participation Plan must include: (1) level and dollar amount of participation your firm anticipates to achieve in the performance of contract resulting from this RFP; (2) the type of work to be performed by the M/WBE participation; and (3) the names of the M/WBEs the Respondent plans to utilize in the performance of the contract resulting from this RFQ.



Good Faith Efforts Documentation

If a Respondent proposes a M/WBE percentage less than the established goal, the Respondent must, at the time of the response, submit a Good Faith Efforts statement accompanied by the appropriate documentation justifying its submitted M/WBE percentage. The ability of the Respondent to perform the work with its own work force will not in itself excuse the Respondent from making good faith efforts to meet participation goals. The determination of whether a Respondent has made a good faith effort will be made by the City's Contract Compliance Officer, Director of Finance and the Purchasing Agent, prior to the award of the project.

Eligible M/WBE Firms

To qualify as a M/WBE firm, per the requirements of City of Memphis Ordinance #5384, a firm must be included on the City's list of certified M/WBE firms. One or a combination of several M/WBEs may be utilized to meet the established goal of **0%**. A list of the City's eligible MWBE firms is included in the following file:



EBO Master
List-October 22 2014.

Requests for verification must be submitted to the City's Contract Compliance Office listed below:

City of Memphis, Contract Compliance Officer
125 North Main Street, Suite 546
Memphis, TN 38103
Phone: (901) 576-6210 Fax: (901) 576-6560
Email: Mary.Bright@memphistn.gov



REQUEST FOR QUOTATION/PROPOSAL (RFQ/P) GENERAL PROVISION

WE WOULD LIKE TO TAKE THIS OPPORTUNITY TO REMIND SUPPLIERS OF OUR COMMITMENT TO CONDUCT BUSINESS WITH UNCOMPROMISING INTEGRITY. THIS COMMITMENT IS CLEARLY ESTABLISHED IN SAIC'S [CODE OF CONDUCT](#) SAIC.COM. SAIC EXPECTS SUPPLIERS TO CONDUCT THEMSELVES IN A MANNER CONSISTENT WITH THE PRINCIPLES OF OUR CODE OF CONDUCT. IN ADDITION, WE STRONGLY ENCOURAGE OUR SUPPLIERS TO HAVE PROACTIVE AND MEANINGFUL ETHICS PROGRAMS ESTABLISHED WITHIN THEIR ORGANIZATIONS. WE WANT OUR SUPPLIERS TO UNDERSTAND, FOSTER, AND MIRROR THE ETHICAL CONDUCT WE EXPECT FROM OUR EMPLOYEES IN ALL BUSINESS TRANSACTIONS. IF YOU BELIEVE THAT SAIC OR ANY OF ITS EMPLOYEES OR AGENTS HAS ACTED IMPROPERLY OR UNETHICALLY, PLEASE REPORT SUCH BEHAVIOR TO THE SAIC ETHICS HOTLINE (800) 760-4332.

1: PREPARATION OF OFFERS

All information shall be in ink or electronically prepared. Mistakes may be crossed out and corrections inserted before submission of your offer. The person signing the offer shall initial corrections in ink.

An authorized officer of the Offeror shall sign all offers.

All offers shall include the RFQ/P number shown.

2: LATE OFFERS

Formal offers, amendments, or requests for withdrawal of offers received after the date specified for submittal will not be considered.

3: ALTERNATE PROPOSALS – NOT APPLICABLE

In addition to the offer solicited herein, the Offeror is invited to submit an alternate proposal, which may be advantageous to Science Applications International Corporation ("SAIC" or "Buyer").

4: COMPLETENESS

All information required by RFQ/P must be supplied to constitute a responsive bid. Non-responsive offers may not be considered.

5: BRAND NAMES

Brand names and part numbers, when used, are for reference to indicate the performance or quality desired.

Equal items will not be considered.

6: COUNTERFEIT PRODUCTS

For purposes of this clause, Goods are any tangible items, including without limitation the lowest level of separately identifiable items, such as parts, articles, components, and assemblies. "Counterfeit Goods" are Goods that are or contain items misrepresented as having been designed, produced, and/or sold by an authorized manufacturer and Seller, including without limitation unauthorized copies, replicas, or substitutes. The term also includes authorized Goods that have reached a design life limit or have been damaged beyond possible repair, but are altered and misrepresented as acceptable.

Offeror agrees and shall ensure that Counterfeit Goods are not delivered to SAIC. Goods delivered to SAIC or incorporated into other Goods and delivered to SAIC shall be new and shall be procured directly from the Original Component Manufacturer (OCM)/Original Equipment Manufacturer (OEM), or through an OCM/OEM authorized distributor chain. If requested by SAIC, Bidder shall provide



OCM/OEM documentation that authenticates products. Offeror shall report suspected or confirmed counterfeit items into the Government-Industry Data Exchange Program (GIDEP).

7: NET PRICES

Offered prices, unless otherwise specified, must be net, including transportation and handling charges, which shall be set forth as a separate line item on quotation/proposal. Transportation charges must be fully prepaid by Offeror to destination, and subject only to cash discount for prompt payment of invoices.

Prices should be quoted as "Unit" prices; do not quote "Lot" prices.

Provide pricing schedule based on specified price breaks, if any.

If applicable, furnish published price list with offer.

8: EVALUATION

Buyer reserves the right: (1) to award on the basis of individual items, or groups of items, or on the entire list of items; (2) to reject any or all offers, or any part thereof; (3) to waive any informality in the offers; and (4) to accept the offer that is in the best interest of SAIC. The Buyer's decision shall be final.

9: NO BID

In the event an offer cannot be submitted for the specified requirements as set forth in the RFQ/P, please provide an explanation as to why you are unable to bid on these requirements.

10: TAXES

Buyer may be exempt from the payment of any federal excise or any state sales tax. The price offered must be net, exclusive of taxes. However, when under established trade practice, any federal excise tax is included in the list price; Offeror may quote the list price and shall show separately the amount of federal tax, either as a flat sum or as a percentage of the list price, which shall be deducted by Buyer.

11: AWARD

The single most important evaluation criterion is the lowest price, technically acceptable, responsible and responsive Offeror complying with all the provisions of the RFQ/P, provided the offered price is reasonable and is in the best interest of Buyer. The Buyer reserves the right to reject the offer of an Offeror who has previously failed to perform properly or complete on time, contacts of similar nature, or the offer of an Offeror who, under investigation shows is not in position to perform the order.

12: ACCEPTANCE

A written award mailed (or otherwise furnished) to the successful Offeror shall be deemed to result in a binding contract without further action by either party.

13: SERVICE LIFE

When applicable, all Offerors will state their company policy regarding the return of defective and unserviceable items or products as well as the minimum service life of the offered item or product.

14: DELIVERY

When applicable, all shipments are to be made F.O.B. to a specific destination as specified, or prepaid. Collect shipments can be accepted only with proper advance notification, and only with specific approval from the Buyer. Delivery must be no later than time specified in the Purchase Order.

15: PACKING SLIPS OR DELIVERY TICKETS

When applicable, all shipments or deliveries shall be accompanied by Packing Slips or Delivery Tickets in duplicate and shall contain the following information for each item delivered:



Purchase Order Number

Item Number

Description or Part Number

Quantity Ordered

Quantity Shipped

Name of the Supplier

The above requirement is extremely important when accepting shipments. Offerors are cautioned that failure to comply with these conditions shall be considered sufficient reason for refusal to accept the goods.

16: LIABILITY

The Offeror shall hold Buyer, its officers, agents, servants, and employees, harmless from liability of any nature or kind because of use of any copyrighted, or uncopyrighted compositions; secret process, patented or unpatented invention; articles or appliances furnished or used under this bid, and agrees to defend, at Offeror's expense, any and all actions brought against Buyer, or itself because of the unauthorized use of such articles.

17: GENERAL

Any Purchase Order or Subcontract issued as a result of this Request for Quote/Proposal is subject to Buyer's Terms and Conditions regardless of Offeror's terms and conditions submitted with the proposal. Specific exceptions are to be noted as part of Offeror's proposal and if incorporated into Buyer's Purchase Order or Subcontract will become binding on the parties.

18: TERMS and CONDITIONS

This prospective order is subject to the following attachments as checked:

Commercial

- ☐ SAIC Commercial Purchase Order Standard Terms and Conditions Fixed Price – Goods
- ☐ SAIC Commercial Purchase Order Standard Terms and Conditions Fixed Price – Services
- ☐ SAIC Subcontract Terms and Conditions (Firm-Fixed Price)
- ☐ SAIC Subcontract Terms and Conditions (Time & Materials/Labor Hour)
- ☐ Other: 9-932-024 Subcontract Agreement Firm Fixed Price (Rev. 05-25-2012 Memphis 30 day

Government

- ☐ SAIC Purchase Order Standard Terms and Conditions 9-932-001 (Rev City of Memphis 01/01/2012)
- ☐ SAIC Terms and Conditions for Commercial Items (Government)
- ☒ SAIC Schedule A Subcontract Specific Terms and Conditions (Rev.04-2014 Memphis)
- ☐ SAIC Schedule B Part I U.S. Government Terms and Conditions
- ☐ SAIC Schedule B Part II (Agency)
- ☐ SAIC Schedule B Part III (FAR Part 12 Subcontracts)
- ☐ Solicitation/prime special terms and conditions



If a U.S. Government Contract is indicated, you are required to follow the provisions of DPAS 15 CFR 700 and all other applicable regulations and orders of the U.S. Department of Commerce in obtaining products, materials and services needed to fill this order. This order is certified for national defense under DPAS, if a rating is shown.

U.S. Government Solicitation/Contract:

No. n/a

DPAS Rating: n/a

19: GRATUITIES

BY ACKNOWLEDGMENT OF RESPONSE TO THIS RFP, THE OFFEROR HEREBY CERTIFIES THAT NO GRATUITIES WERE OFFERED BY THE SUPPLIER OR SOLICITED BY ANY SAIC EMPLOYEE EITHER DIRECTLY OR INDIRECTLY. ANY SITUATION WHERE A GRATUITY IS SOLICITED SHOULD BE REPORTED IMMEDIATELY TO SAIC'S CHIEF PROCUREMENT OFFICER OR DESIGNEE AT 703-676-6100 OR SAIC'S ETHICS HOTLINE 800-760-4332.

20: BID SECURITY

The following bid security (if any) is applicable as outlined below: n/a

21: VALIDITY PERIOD

The Offeror's offer shall remain valid for a period of 90 calendar days from the Buyer's due date (or other period of time as mutually agreed upon in writing by the parties).



Attachment 1

Pricing Table and Scope of Work

RFQ # SAIC CoM 2015 - MC R149019

LANDesk Software Licenses and Professional Services

Pricing for this RFQ is to be Firm, Fixed Unit Pricing. Vendor is responsible for any and all additional costs not listed in their quote. The City does not guarantee that all items listed will be purchased.

Vendor Note: "Substitutions will **NOT** be accepted".

Requirements:

1. Shipping address - 119 S. Main Street, Ste. 250, Memphis, TN. 38103.
3. Vendor must be an authorized reseller of the requested software license and must provide a copy of applicable manufacturer's reseller certificate with response.
4. Vendor must provide delivery date after receipt of order (ARO): _____ Business Days
7. Quotation must include costs for shipping, handling and unloading as a separate line item. Vendor is responsible for any and all additional costs not listed in their quote.

Description	Qty.	Each Price	Total Price	Manufacturer Retail Each Price	ARO
LDDADTSERPAC-LPMO-4 LANDESK Data Analytics DTS ERP AC License	4500				
LDDADTSERPACM-4 LanDesk Data Analytics with Extended Asset Discovery MNT	4500				
LanDesk Professional Services	5 Days				
		Total Amount:			

STATEMENT OF WORK - LanDesk Professional Services

STATEMENT OF WORK

This Statement of Work ("SOW") is issued pursuant to the Services Agreement dated as of December 26, 2013 between City of Memphis ("Recipient"), and LANDesk Software, Inc. ("LANDesk") and is effective as of _____.

Services to be Performed and Schedule of Performance

The services to be performed ("Services") and any associated schedule, are detailed in this Statement of Work. All work will be documented in this Statement of Work signed by authorized representatives of both Parties and, except as otherwise indicated in this Statement of Work, shall be performed by LANDesk, or LANDesk's contractors or consultants. This Statement of Work is time-based and considered completed when allocated days have been delivered.

**Project Contacts**

Primary Recipient Contact Name: William Layo

Email: William.layo@memphistn.gov

Phone: (901) 229-5437

LANDesk Area Services Manager (ASM)

Name: Harold Shewell

Email: harold.shewell@landesk.com

Phone: (801) 208-1396

Fax: (801) 208-1453

LANDesk Support Level Enterprise

LANDesk Sales Contact

LANDesk Territory Manager (TM) Name: Blake Powell

Email : blake.powell@landesk.com

Phone : (504) 782-2558

Engagement Address (if onsite)

119 South Main Street

Suite 200, MEMPHIS, TN, 38103, UNITED STATES

Project Summary

Section Description Days

1 Data Analytics Installation and Configuration 5.00

2 Other Project Activities 0.00

Total 5.00

Project Tasks

The following project tasks describe the activities that will be performed within the scope of this SOW:

Management Suite

Data Analytics Installation and Configuration 5.00 Days

The *LANDesk Data Analytics Installation & Configuration* section facilitates the installation of the licensed Analytics components, the design workshop, and implementation.

Installation, Validation and Introduction: Consultant will install all required LANDesk Data Analytics software onto customer provided LANDesk Core Server.

- Install LANDesk Data Analytics
- Internal Rule Validation – ensure rules are functioning properly (E.g. Calculate, Map, Normalize)
- External Rule Validation – ensure rules are functioning properly (E.g. LDAP import/export, Data import/export, Web import/export)
- User interface introduction: this provides the Recipient with a baseline necessary for participating in the Design Workshop. Components include:
 - Data Translation Services (DTS)
 - Asset Control (AC)
 - Executive Report Pack (ERP)



LANDesk Data Analytics Design Workshop: Consultant will conduct a design workshop to validate Recipient's objectives, and document the outline of activities for the remainder of the LANDesk Data Analytics implementation.

- Define new Processes, Rules, and Reports
- Identify Data Sources
- Document results

Implementation: Consultant will perform the following tasks.

Configure Software License Monitoring.

Consultant will discuss basic concepts of Software License Monitoring and configure up to two (2) basic applications for monitoring.

- Create and configure the items defined in the design workshop
- Provide content specific knowledge transfer
Applicable Requirements/Prerequisites/Assumptions:
- Recipient's infrastructure must be available and comply with LANDesk Software published applicable hardware and software requirements
- LANDesk Data Analytics B2B connectors are subject to change if the Vendor changes their Web Portal. The B2B will be updated by LANDesk Software soon after the change is identified.
- The required LANDesk and Database Management System server's Operating Systems must be installed, patched to environmental standards, and in place prior to the arrival of the LANDesk Consultant for deployment and implementation services.
- LANDesk Management Suite (LDMS) version must be v9.5 sp2 or higher.
Recipient will be responsible for providing appropriate credentials for the LANDesk Services Account.
- Recipient will be responsible for providing local Administrative access to the LANDesk application server(s), either directly or via a resource with appropriate access as needed.
- Recipient will be responsible for providing required access to the Microsoft SQL Server or Oracle server where the LANDesk database resides.
- Authorization to reboot the LANDesk Application (Core) server to complete installation of LANDesk Analytics.

Management Suite

Other Project Activities 0.00 Days

The *Other Project Activities* section addresses any activities carried out at some point in the project, that are global in nature or that don't tie directly to other project activities.

Daily Status Reports: Distribute DSRs detailing project progress, scope modifications, and outstanding issues, to designated project stakeholders.

Documentation: Consultant will provide complete system configuration documentation specific to Recipient implementation, including screen captures and step by step instructions on all key objectives.

Project Closure Meeting: Consultant will meet with the respective Project Manager and/or management to discuss the deliverables described in the scope of work for this project. Any open issues and items of concern will be addressed during this meeting. The intention of this meeting is to finalize the project with regard to implementation and delivery of key objectives stated above.

Project Closure Document Signing: Consultant will present Recipient with Project Closure



Responsibilities

LANDesk Project Resources and Responsibilities

1. LANDesk will assign adequate resources to initiate the project in a timely manner with high quality standards.
2. LANDesk will make every effort to maintain a consistent staff for the number of 'staff days' described above in the *Project Summary* section, from project commencement. However, LANDesk reserves the right to assign and remove resources as required.
3. LANDesk may choose to utilize the services of our qualified partners to complete the services. These partners are experienced with LANDesk product implementation. While on contract to LANDesk, our partners are fully recognized and supported as an extension of LANDesk's Professional Services Group.
4. LANDesk will provide knowledge transfer, coaching, demonstrations, and discussions throughout entire services engagement, to available staff as time allows, for the purpose of improving Recipients understanding, comprehension, and ability to use the product's features in a productive manner. *Note: This transfer of knowledge, while informal, will allow the system administrator(s) to become familiar with the operations of the system, and is in no way considered alternative to formal classroom training.*
5. LANDesk will document daily deployment progress, scope modifications, and outstanding issues and distribute to all project stakeholders at the end of each work day.

Recipient Responsibilities

1. Recipient project personnel will be available on a timely basis and will be able to allocate the necessary time to the LANDesk Consultant while onsite. Anticipated Recipient resources required will be Administrators for the following:
 - Active Directory
 - Windows Operating Systems
 - Relational Database Management System
 - Infrastructure
2. Recipient will be responsible for conducting any necessary backups of the system, as well as any subsequent restorations that may be required.
3. Recipient will be responsible for ensuring that all required internal change control processes have been completed for the installation.
4. Where applicable, Recipient will be responsible for providing external internet access and/or other required means for testing mobile device management and Cloud Services appliance components.
5. Recipient acknowledges that all work will be performed from a centralized location.
6. Recipient will provide relevant application and process documentation, and assist with information, as deemed necessary, as it relates to the LANDesk product(s). LANDesk will define required documentation as appropriate.
7. Meetings and interviews will be conducted at a single location, and as required, Recipient personnel will be made available at either that location or via alternate means (e.g. teleconference or videoconference).
8. Where applicable, Recipient will provide adequate workplace facilities to the LANDesk Consultant for the duration of the project, (e.g., desk, network connection with internet access, telephone, test account, and contractor identification with afterhours access as needed), and will be provided by Recipient at the commencement of the project.
9. Where applicable, Recipient will be responsible for establishing and maintaining a test lab to be used for the duration of this project. Lab must include:
 - Network access to the LANDesk Server(s)
 - One fully functional computer representative of a standard production computer build



10. Recipient will assign a Project Manager who will serve as LANDesk's executive-level and primary contact.



Attachment 2

RFQ # SAIC CoM 2015 – MC R149019

CITY OF MEMPHIS

EQUAL BUSINESS OPPORTUNITY PROGRAM COMPLIANCE FORM

NOT APPLICABLE

PROJECT TITLE: City of Memphis

LANDesk Software Licenses and Professional Services

Project M/WBE GOAL: 0% The following sections must be completed by Vendor. A certified subcontractor or supplier is defined as a firm from the list of certified firms provided with this specification.

Bidder's Name

Section A - If the Vendor is a certified firm, so indicate here with a check mark.

_____ MBE _____ WBE

Section B - Identify below those certified firms that will be employed as subcontractors or suppliers on this project. By submitting this bid, the Vendor commits to the use of the firms listed below.

\$ = Show the dollar value of the subcontract to be awarded to this firm

% = Show the percentage this subcontract is of your base bid

M/WBE = Show by inserting an M or W whether the subcontractor is an MBE or WBE

\$ / %	M/WBE	SERVICE	CERTIFIED SUBCONTR. NAME, ADDRESS, TEL. #

Total	\$	%
MBE		
WBE		

**THIS FORM and SUPPORTING DOCUMENTATION MUST BE SUBMITTED WITH THE BID OR
THE BID WILL BE CONSIDERED NON-CONFORMING.**



CITY OF MEMPHIS

GOOD FAITH EFFORT DOCUMENTATION FORM

NOT APPLICABLE

To The Honorable Mayor City of Memphis, Tennessee

From:

VENDOR NAME _____

PROJECT TITLE: City of Memphis

LANDesk Software Licenses and Professional Services

Enclosed please find the required documents:

Said Bidder ____did / or ____ did not attend the project pre-bid meeting.

*Copies of all written notification to City of Memphis M/WBE listed firms. (Please attach list of all firms notified, detail how they were notified and when).

Said Bidder ____did / or ____ did not select economically feasible portions of the work to be performed by M/WBE firms.

*List all M/WBE firms with which negotiations took place. (Attach list. If no negotiations were held, please state so.) Provide names, addresses, and dates of negotiations.

*Statement of efforts to assist M/WBE firms, with bonding, insurance, financing, or with document review. (Attach list. If no assistance was provided, please state so.)

The Bidder____ did / or ____ did not use all M/WBE quotations received. If the Bidder did not use all M/WBE quotations received, list on attached sheets, as required as to the reasons those quotes were not used.

*List (on attached sheets as required) all M/WBE firms contacted that the Vendor considered not to be qualified, and a statement of the reasons for the Vendor's conclusions. If no firms were found to be non-qualified, please state so.

THIS SIGNED FORM AND REQUESTED DOCUMENTATION (noted by an asterisk '*') MUST BE SUBMITTED WITH THE BID IF THE BIDDER DOES NOT MEET THE REQUIRED M/WBE PROJECT GOAL. IF REQUESTED DOCUMENTATION IS NOT SUBMITTED THE BID WILL BE CONSIDERED NON-CONFORMING.

Contractor's Name

Signature

Printed or Typed Name and Title



Attachment 3

RFQ # SAIC CoM 2015 – MC R149019

SUBCONTRACT AGREEMENT

FIRM FIXED PRICE (Government)

SELLER:	SUBCONTRACT No.:
	MAXIMUM VALUE: \$

INTRODUCTION

This Subcontract, effective [Insert Date], is made between SCIENCE APPLICATIONS INTERNATIONAL CORPORATION (hereinafter known as "SAIC" or "Buyer"), and [Insert Seller's Name] (hereinafter known as "Seller"). The work to be performed by Seller under this Subcontract will support SAIC's work under Prime Contract Number 25162 that has been issued by the City of Memphis. The work defined will be performed on a Firm Fixed Price basis in accordance with this Schedule A (Specific Terms and Conditions), and any document referenced herein.

SCHEDULE A – SPECIFIC TERMS AND CONDITIONS

1.0 TERM

The term of this Subcontract shall commence upon the effective date above and shall terminate on [Insert Date].

1.1 OPTIONS TO EXTEND TERM

SAIC may exercise the options below to extend the term of this Subcontract by giving written notice to the Seller before the end of the then current term.

[List each option period or remove provision 1.1 if no options]

2.0 NOT TO EXCEED (NTE) VALUE

The Maximum Value that SAIC may issue under this Subcontract is [Insert \$ Amount].

3.0 INVOICES

Invoices shall be submitted to SAIC and shall contain the following information: SAIC as the billed to address, remit to address, subcontract number, quantities, description of item/work, unit prices and extended prices, and/or total price. Invoices will be delivered (preferably electronically) to:

Science Applications International Corporation
Attention: Mac Crumley
Mac.R.Crumley@saic.com

Invoices shall clearly reference a unique invoice number, date of the invoice and amount of this invoice.

4.0 PAYMENT

Payment shall be made in accordance with the Payment Schedule specified in the individual task orders. Payment terms will be Net 30 Days after acceptance of the delivered goods or services and receipt of a proper invoice, unless otherwise specified in the individual task orders. SAIC may make any adjustments in Seller's invoices due to shortages, late delivery, rejections, or other failure to comply with the



requirements of this Subcontract before payment. Cash discounts will be taken from date of acceptance of delivered items, or date of a proper invoice, whichever is later. Progress, interim, or milestone payments shall not constitute final acceptance. SAIC may offset against any payment due hereunder any amount owed to SAIC by Seller.

Seller may select Automated Clearing House Credits ("ACH funds transfer"), as the means of settlement. With regard to such ACH funds transfer, a payment from SAIC to Seller shall be considered timely with respect to any payment due date contained herein if the ACH funds transfer is completed no later than four (4) business days after such payment due date. SAIC shall not be in breach of these terms and conditions, or suffer any loss of discount or other penalty, with respect to an ACH funds transfer that was initiated properly and timely by SAIC to the extent its completion is delayed because of failure or delay by the ACH funds transfer system, the operation of an ACH funds transfer system rule which could not be anticipated by SAIC, or rejection by the Seller's bank.

4.1 DELIVERY

Goods and services shall be delivered in accordance with Statement of Work and the schedule set forth in the task order under which they are delivered. Time is of the essence. All goods furnished under this Subcontract shall be delivered FOB Destination, unless specified otherwise in writing. Delivery shall not be deemed complete until the goods have been received and accepted by SAIC, notwithstanding delivery to any carrier. Services shall be deemed delivered after they have been performed, received, and accepted by SAIC.

5.0 CONTRACTUAL REPRESENTATIVES

The following authorized representatives are hereby designated for this Subcontract:

SELLER:	SAIC:
NAME _____	NAME Mac Crumley, Sr. Subcontracts Administrator
ADDRESS: _____	ADDRESS: 151 Lafayette Drive, Oak Ridge, TN 37830
PHONE: _____	PHONE: 865-425-5612
EMAIL: _____	EMAIL: Mac.R.Crumley@saic.com

All notices or other written communication required or permitted to be given under any provision of this Subcontract shall be in writing and shall be deemed to have been given by the notifying party if delivered by hand, facsimile (with confirmed receipt), electronic media (with confirmed receipt) or mailed by an overnight delivery service, to the receiving party's above-identified contractual representative. Individual task orders may specify other point of contacts which shall take precedence over this Article.

6.0 WARRANTY

In addition to any other warranties specified herein or provided by the manufacturer, Seller warrants that: 1) the services provided under this Agreement shall be performed with that degree of skill and judgment normally exercised by recognized professional firms performing services of the same or substantially similar nature; and 2) that any goods delivered under this Subcontract will be new, unless otherwise specified, and for a period of 1 year following acceptance be free from defects in design, material and workmanship. All goods and services will conform to applicable specifications, drawings, and standards of quality and performance. In the event of any breach of the foregoing warranties, Seller shall, at its own expense, at SAIC's election either: (1) re-perform the non-conforming services and/or correct the non-conforming goods to conform to this standard; or (2) refund to SAIC that portion of the amounts received by Seller attributable to the non-conforming services and/or goods. All warranties of Seller shall inure to



the benefit of both SAIC and SAIC's customers. The foregoing warranties shall survive any delivery, inspection, acceptance or payment by SAIC.

7.0 INDEMNIFICATION

(a) Seller shall indemnify, defend and hold SAIC and SAIC's customers harmless from and against any and all damages, losses, liabilities and expenses (including reasonable attorneys' fees) arising out of or relating to any claims, causes of action, lawsuits or other proceedings, regardless of legal theory, that result, in whole or in part, from Seller's (or any of Seller's subcontractors, suppliers, employees, agents or representatives): (i) intentional misconduct, negligence, or fraud, (ii) breach of any representation, warranty or covenant made herein,; (iii) breach of the confidentiality or disclosure provisions herein; or (iv) violation of any law or regulation. Notwithstanding the foregoing, Seller's obligations under this Article shall not apply to the extent that a claim is finally determined by a court of competent jurisdiction to be caused by the negligence or willful misconduct of SAIC.

(b) SAIC shall promptly notify Seller of any claim that is covered by this indemnification provision and shall authorize representatives of Seller to settle or defend any such claim or suit and to take charge of any litigation in connection therewith.

(c) If the sale or use of any item delivered under this Agreement is enjoined as a result of Supplier's infringement of any patent, trademark, copyright, trade secret, or any other intellectual property right, Supplier shall obtain, at no expense to SAIC, the right for SAIC and its customers to use and sell said item or shall substitute an equivalent item acceptable to SAIC.

7.1 INFRINGEMENT INDEMNITY

Seller shall indemnify, defend and hold SAIC and SAIC's customers, as well as their respective officers, directors, employees and agents (collectively, the "Indemnified Parties"), harmless from and against any claim, suit or proceeding ("Claim") asserting that the goods or services, or any part thereof, furnished under this Subcontract, or the use (including resale) thereof, constitutes an infringement of any patent, trademark, trade secret, copyright or other intellectual property right, and Seller shall pay all damages and costs awarded against and reasonable expenses incurred by the Indemnified Parties in connection with such claim, including reasonable attorneys' fees. In the event such goods or services or use thereof are enjoined in whole or in part, Seller shall at its expense and SAIC's or its customer's option undertake one of the following: (i) obtain for SAIC and its customer the right to continue the use of such goods or services; (ii) in a manner acceptable to SAIC and its customer, substitute equivalent goods or services or make modifications thereto so as to avoid such infringement and extend this indemnity thereto; or (iii) refund to SAIC an amount equal to the purchase price for such goods or services plus any excess costs or expenses incurred in obtaining substitute goods or services from another source.

8.0 INSURANCE

Without prejudice to Seller's liability to indemnify SAIC as stated in any Indemnification provision contained in this Subcontract, Seller shall procure at its expense and maintain for the duration of this Subcontract, and ensure that any of its subcontractors used in connection with this Subcontract procure and maintain, the insurance policies required below.

(a) Workers' Compensation: Coverage for statutory obligations imposed by laws of any State in which the work is to be performed. Where applicable, Seller shall provide evidence of coverage for the United States Longshore & Harborworkers' Act (USL&H) coverage for employees engaged in work on or near navigable waters of the United States. Such policy(ies) shall be endorsed to provide a waiver of subrogation in favor of SAIC, its directors, officers and employees, and SAIC's customer where required



by SAIC's Prime Contract with its customer. Employer's Liability coverage of \$1 million each accident shall also be maintained.

(b) Commercial General Liability: Coverage for third party bodily injury and property damage, including products and completed operations, contractual liability, and independent contractors' liability with limits not less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate. Such policy(ies) shall be endorsed to name SAIC, its directors, officers and employees, and SAIC's customer where required by SAIC's Prime Contract with its customer, as Additional Insureds.

(c) Business Automobile Liability: Coverage for use of all owned, non-owned, and hired vehicles with limits of not less than \$1,000,000 per accident combined single limit for bodily injury and property damage liability. Such policy(ies) shall be endorsed to name SAIC, its directors, officers and employees, and SAIC's customer where required by SAIC's Prime Contract with its customer, as Additional Insureds.

(d) Professional Liability / Errors and Omissions: If seller is performing any professional services, coverage for damages (including financial loss) caused by any acts, errors and omissions arising out of Seller's performance or failure to perform professional services with limits of not less than \$1,000,000 per claim and \$2,000,000 in the aggregate.

The Additional Insured coverages above shall be primary and non-contributing with respect to any other insurance that may be maintained by SAIC and notwithstanding any provision contained herein, the Seller, and its employees, agents, representatives, consultants, subcontractors and suppliers, are not insured by SAIC, and are not covered under any policy of insurance that SAIC has obtained or has in place.

Any self-insured retentions, deductibles and exclusions in coverage in the policies required under this Article shall be assumed by, for the account of, and at the sole risk of Seller. In no event shall the liability of Seller or any subcontractors be limited to the extent of any of insurance or the minimum limits required herein.

Prior to commencement of any work, and within 15 days of any policy renewal that occurs while any work is on-going under this Subcontract, Seller shall provide SAIC evidence of the insurance coverage required above, including evidence of additional insured status and waivers of subrogation where required. Failure of Buyer to demand such evidence or to identify any deficiency in the insurance provided shall not be construed as or deemed to be a waiver of Seller's, or its subcontractors', obligations to maintain the above insurance coverages.

9.0 SAIC FURNISHED ITEMS AND INTELLECTUAL PROPERTY

(a) All items furnished, loaned or bailed by SAIC to Seller hereunder, or purchased, or otherwise acquired by Seller for the performance of and specifically charged to SAIC under this Subcontract (collectively, the "Items"), are the property of SAIC (or, as directed by SAIC pursuant to the terms of its prime contract, its Customer). Upon completion, expiration or termination of this Subcontract, Seller shall return all Items in good condition (reasonable wear only accepted) together with all spoiled and surplus Items to SAIC. In lieu of the return of Items to SAIC, Seller shall make such other disposition of all Items as directed in writing by SAIC. Seller agrees to replace, at its expense, all such Items not returned in accordance with this Section or returned in other than good condition. Seller shall not charge SAIC for any storage, maintenance or return of any Items. Seller shall bear all risk of loss for all Items in Seller's possession or for which Seller is responsible. Seller also agrees to use designs, data or other things contained or embodied in Items provided to or utilized under this Subcontract in accordance with any restrictive legends placed on such Items by SAIC or any third party. If SAIC furnishes any material (including but not limited to any computer software or other data) for fabrication pursuant to this Subcontract, Seller agrees: (i) not to substitute any other material for such fabrication without SAIC's



prior written consent and (ii) that title to such material shall not be affected by incorporation in or attachment to any other property.

(b) To the extent that Seller provides any commercial items (including commercial computer software) under this Agreement, the Parties agree that any normal commercial terms governing such commercial items shall govern the use of such commercial items, except to the extent that such normal commercial terms shall conflict or be inconsistent with terms of this Subcontract. In the case of any conflict or inconsistency, the applicable terms of this Subcontract shall take precedence over any conflicting or inconsistent commercial term.

(c) The Parties agree that all provisions of the prime contract between SAIC and its Customer regarding intellectual property rights shall be incorporated into this Subcontract with the same force and effect as if they were written in full text herein and shall govern the performance of this Subcontract. To the extent that any conflict exists between the intellectual property provisions of the prime contract between SAIC and its Customer and any normal commercial terms governing commercial items provided by Seller, the intellectual property provisions of the prime contract shall govern.

(d) To the extent applicable, the Parties shall apply the intellectual property provisions of the prime contract between SAIC and its Customer in a manner that reflects Seller's position as a subcontractor to SAIC. Seller shall grant to SAIC such intellectual property rights necessary for SAIC to perform its contractual obligations to Seller.

10.0 DISCLOSURE

During the term of this Subcontract and for a period of five (5) years after the completion of the last task order issued hereunder, Seller shall not disclose information concerning work under this Subcontract to any third party, unless such disclosure is required by law or necessary for the performance of this Subcontract. No news releases, public announcement, denial or confirmation of any part of the subject matter of this Subcontract or any phase of any program hereunder shall be made without prior written consent of SAIC which shall not be unreasonably withheld.

11.0 COMPLIANCE WITH LAW

Seller agrees to comply with the applicable provisions of any federal, state or local law or ordinance and all orders, rules and regulations issued there under.

By signing this Agreement, Supplier represents that it is not presently listed by any federal agency as debarred, suspended, or proposed for debarment from any federal contract activity. If, during the term of this Agreement, this information changes, Supplier shall notify SAIC without delay. Such notice shall contain all relevant particulars of any debarment, suspension, or proposed debarment.

12.0 COUNTERFEIT PRODUCTS

(a) For purposes of this clause, Goods are any tangible items delivered under this Agreement, including without limitation the lowest level of separately identifiable items, such as parts, articles, components, and assemblies. "Counterfeit Goods" are Goods that are or contain items misrepresented as having been designed, produced, and/or sold by an authorized manufacturer and seller, including without limitation unauthorized copies, replicas, or substitutes. The term also includes authorized Goods that have reached a design life limit or have been damaged beyond possible repair, but are altered and misrepresented as acceptable.



(b) Seller agrees and shall ensure that Counterfeit Goods are not delivered to Buyer. Goods delivered to Buyer or incorporated into other Goods and delivered to Buyer shall be new and shall be procured directly from the Original Component Manufacturer (OCM)/Original Equipment Manufacturer (OEM), or through an OCM/OEM authorized distributor chain. Work shall not be acquired from independent distributors or brokers unless approved in advance in writing by Buyer. When requested by Buyer, Seller shall provide OCM/OEM documentation that authenticates traceability of the affected items to the applicable OCM/OEM.

(c) In the event that Work delivered under this Agreement constitutes or includes Counterfeit Goods, Seller shall, at its expense, promptly replace such Counterfeit Goods with authentic Goods conforming to the requirements of this Agreement. Notwithstanding any other provision in this Agreement, Seller shall be liable for all costs relating to the removal and replacement of Counterfeit Goods, including without limitation Buyer's costs of removing Counterfeit Goods, of reinserting replacement Goods, and of any testing necessitated by the reinstallation of Goods after Counterfeit Goods have been exchanged. Seller shall include equivalent provisions in lower tier subcontracts for the delivery of items that will be included in or furnished as Goods to Buyer.

13.0 EXPORT CONTROL COMPLIANCE

Seller shall comply with all applicable U.S. export laws and regulations, including International Traffic in Arms Regulations ("ITAR") and the Export Administration Regulations ("EAR"). The subject technology of this Subcontract (including data, services, software and hardware provided hereunder, defined as "Controlled Technology") may be controlled under these laws and regulations and may not be exported or re-exported without prior authorization in accordance with ITAR and EAR. Access to Controlled Technology by Foreign Persons as defined by 22CFR120.16 may require an export authorization. SELLER shall have full responsibility for obtaining any export licenses or authorization required to fulfill its obligations under this Subcontract.

Supplier hereby certifies that all Supplier employees who have access to the Controlled Technology are U.S. citizens, have permanent U.S. residency or have been granted political asylum or refugee status in accordance with 8 U.S.C. 1324b(a)(3).

14.0 ORGANIZATIONAL CONFLICT OF INTEREST

Seller represents and warrants that its performance of this Subcontract does not constitute and will not create an organizational conflict of interest (OCI) that would impair its ability to provide impartial services to SAIC and its customer. If during the course of performance, Seller becomes aware of any actual or potential organizational conflict of interest caused by its performance of this Subcontract, Seller shall promptly notify SAIC in writing of the nature of such actual or potential organizational conflict of interest.

15.0 CHANGES

SAIC may at any time, by written order, make changes within the general scope of this Subcontract in any one or more of the following:

- i) Drawings, designs, or specifications when the supplies to be furnished are to be specially manufactured under this Subcontract in accordance with the drawings, designs, or specifications.
- ii) Method of shipment or packing.
- iii) Place of delivery.



If any such change causes an increase or decrease in the cost of, or the time required for, performance of any part of the work under this Subcontract, whether or not changed by the order, SAIC shall make an equitable adjustment in the Subcontract price, the delivery schedule, or both, and shall modify this Subcontract or the applicable Task Order.

Seller shall assert its right to an adjustment under this clause within 20 days from the date of receipt of the written order.

Failure to agree to any adjustment will be a dispute under the Disputes clause of this Subcontract, provided, however, that nothing in this clause excuses the Seller from proceeding with the work as changed without interruption and without awaiting settlement of any such dispute.

16.0 TERMINATION FOR CONVENIENCE

SAIC shall have the right to terminate this Subcontract or any order issued hereunder, in whole or in part, at any time, without cause, by providing written notice to Seller. Upon receiving notice of such termination, Seller shall

- (a) stop all work on this Order on the date and to the extent specified;
- (b) place no further contracts hereunder except as may be necessary for completing such portions of the Order as have not been terminated;
- (c) terminate all contracts to the extent that they may relate to portions of the Order that have been terminated; and
- (d) protect all property in which SAIC has or may acquire an interest and deliver such property to SAIC.

Within twenty (20) days from such termination, Seller may submit to SAIC its written claim for termination charges in the form prescribed by SAIC. Failure to submit such claim within such time shall constitute a waiver of all claims and a release of all SAIC's liability arising out of such termination. Under no circumstance shall Seller be entitled to anticipatory or lost profits.

SAIC reserves the right to verify claims hereunder and Seller shall make available to SAIC, upon its request, all relevant, non-proprietary books and records for inspection and audit (e.g., time cards and receipts). If Seller fails to afford SAIC its rights hereunder, Seller shall be deemed to have relinquished its claim.

16.1 TERMINATION FOR DEFAULT

SAIC may, by written notice of default to Seller, terminate the whole or any part of this Order in any one of the following circumstances:

- (a) Seller fails to make delivery of the goods or perform services within the time specified herein or any extension thereof; or
- (b) Seller fails to perform any of the other provisions of this Order or so fails to make progress as to endanger performance of this Order in accordance with its terms, and does not cure such failure within a period of ten (10) days after receipt of notice from SAIC specifying such failure; or
- (c) Seller becomes insolvent or the subject of proceedings under any law relating to the relief of debtors or admits in writing its inability to pay its debts as they become due.

If this Order is so terminated, SAIC may procure or otherwise obtain, upon such terms and in such manner as SAIC may deem appropriate, goods or services similar to those terminated. Seller shall be liable to SAIC for any excess costs of such similar goods or services.

Seller shall transfer title and deliver to SAIC, in the manner and to the extent requested in writing by SAIC at or after termination, such complete or partially completed articles, property, materials, parts,



tools, fixtures, plans, drawings, information and contract rights as Seller has produced or acquired for the performance of the terminated part of this Order and SAIC will pay Seller the contract price for completed articles delivered to and accepted by SAIC and the fair value of the other property of Seller so requested and delivered.

Seller shall continue performance of this Order to the extent not terminated. SAIC shall have no obligation to Seller in respect to the terminated part of this Order except as herein provided. SAIC's rights as set forth herein shall be in addition to any other rights in case of Seller's default.

Seller shall not be liable for damages resulting from default due to causes beyond the Seller's control with Seller's fault or negligence, provided, however, that if Seller's default is caused by the default of a subcontractor or supplier, at any tier, such default must arise out of causes beyond the control of both Seller and subcontractor or supplier, and without the fault or negligence of either of them and, provided further, the goods and services to be furnished by the subcontractor or supplier were not obtainable from other sources.

17.0 GOVERNING LAW

This Subcontract shall be governed by and construed in accordance with the State of Tennessee.

18.0 DISPUTES

SAIC and Seller agree to enter into negotiations to resolve any dispute arising under or relating to this Subcontract. Both parties agree to negotiate in good faith to attempt to reach a mutually agreeable settlement within a reasonable amount of time. If negotiations are unsuccessful, either party may initiate litigation in a court of competent jurisdiction within the State of Tennessee.

The Parties hereby submit and consent to the exclusive jurisdiction of any state or federal court located within Shelby County or the United States Western District of Federal Court within the State of Tennessee and irrevocably agree that all actions or proceedings relating to this Agreement will be litigated in such courts and each of the Parties waives any objection which it may have based on improper venue or forum non conveniens to the conduct of any such action or proceeding in such court

19.0 SUBCONTRACT AND ORDER CLOSEOUT

Task orders shall be closed on an individual basis. Seller agrees to submit with its final invoice the attached Closeout Package. Seller shall submit a FINAL invoice bearing the statement, "*FINAL INVOICE*" as required by the Subcontract Closeout Package. SAIC may unilaterally close-out this subcontract if the Seller fails to submit the close-out documentation within the specified time period.

20.0 ASSIGNMENTS AND SUBCONTRACTS

For the purposes of this article, "Subcontract" means any contract, agreement or purchase order entered into by SAIC and any supplier, distributor, vendor, or firm that furnishes supplies or services to or for SAIC to furnish supplies or services in support of an SAIC contract. This Agreement may not be assigned, novated or otherwise transferred by operation of law or otherwise by Seller without prior written consent from SAIC, which consent shall not be unreasonably withheld, provided, however, that SAIC may deny consent where it is in SAIC's best interest to do so. Except to the extent identified in Seller's proposal, Seller agrees to obtain SAIC's written approval before subcontracting a portion of this order. Seller shall notify the Buyer's Contractual POC in writing if the Seller changes the amount of a lower-tier subcontract effort after award such that it exceeds 70 percent of the total cost of work to be performed by Seller under the Agreement. The notification shall identify the revised percentage of Seller's effort and shall include verification that the Seller will provide added value as related to the work to be performed by the lower-tier subcontractor(s).



21.0 GENERAL RELATIONSHIP

SAIC shall be solely responsible for all liaison and coordination with SAIC's customer as it affects the applicable prime contract and this Subcontract. Seller's communications with SAIC's customer shall be limited to those necessary for the Seller's performance under this Subcontract. Any other communications between Seller and SAIC's customer requires the prior written approval of SAIC.

Seller is an independent contractor in all respects with regard to this Subcontract. Nothing contained in this Subcontract shall be deemed or construed to create a partnership, joint venture, agency, or other relationship other than that of contractor and customer.

22.0 NON-WAIVER OF RIGHTS

The failure of either party to insist upon strict performance of any of the terms and conditions in the Subcontract, or to exercise any rights or remedies, shall not be construed as a waiver of its rights to assert any of the same or to rely on any such terms or conditions at any time thereafter. The invalidity in whole or in part of any term or condition of this Subcontract shall not affect the validity of other parts hereof.

23.0 STANDARDS OF BUSINESS ETHICS & CONDUCT

SAIC is committed to conducting its business fairly, impartially and in an ethical and proper manner. These characteristics make it imperative that SAIC employees adhere to a particularly high ethical standard in accordance with SAIC's Code of Conduct, which may be viewed at www.saic.com under Corporate Governance. SAIC's expectation is that Seller also will conduct its business fairly, impartially and in an ethical and proper manner, consistent with the principles of the SAIC Code of Conduct. In addition, SAIC strongly encourages that Seller have proactive and meaningful ethics and compliance programs established within your organization. As evidence of our commitment, should Seller wish to review SAIC's ethics training for your organization, request a copy through Buyer's contractual point of contact. SAIC expects the Seller to understand, foster, and mirror the ethical conduct expected from our employees in all business transactions. If Seller has cause to believe that SAIC or any employee or agent of SAIC has acted improperly or unethically under this agreement/order, Seller shall report such behavior to the SAIC Ethics Hotline (800) 760-4332. Copies of The Science Applications International Corporation (SAIC) code of Ethics and contacts for such reports are available www.saic.com under Corporate Governance in Investor Relations. SAIC provides its Code of Conduct for informational purposes only, and makes no representations as to its appropriateness for use outside of SAIC.

23.1 NOTICE TO SAIC SUBCONTRACTORS REGARDING MONITOR

As part of the CityTime settlement reached with the United States Attorney's Office for the Southern District of New York ("U.S. Attorney's Office"), SAIC entered into a deferred prosecution agreement (the "Agreement") and agreed to retain an independent monitor, Contractor Integrity Solutions (CIS), for three years, from August 1, 2012. After SAIC entered into the Agreement, SAIC separated into two independent public companies, with the spin-off entity retaining the SAIC name. While SAIC is no longer bound by the DPA following the separation, it has agreed to assume certain obligations under the DPA, including those involving its subcontractors. As such, SAIC requests that you provide this information to those applicable employees and agents within ten days of the execution of this Subcontract.

CIS will review SAIC's Ethics and Compliance program, procurement and subcontracting policies and practices, treatment of whistleblowers and their complaints, and conduct of non-federal government contracting. CIS will take appropriate steps to maintain the confidentiality of any non-public information.



All subcontractors and their agents may communicate with CIS, at any time, either anonymously or otherwise. CIS may be reached through the SAIC toll-free ethics hotline at 1-800-760-4332, by email at RJB@rjbednar.com, or by mail to Contractor Integrity Solutions LLP, 3805 Fort Worth Avenue, Alexandria, VA 22304. Further, any subcontractor employee or agent that becomes aware of any potential violation of law or any potential unethical conduct related in any way to their subcontract with SAIC, is obligated to report such conduct to SAIC at the same toll-free number above, or to CIS. No subcontractor employee or agent will be penalized in any way for contacting the monitor. These notice obligations do not relieve any individual from abiding by the individual ethics policies established by their company, or regulatory obligations under the FAR or other applicable statutes.

24.0 ORDER OF PRECEDENCE

The documents listed below are hereby incorporated by reference. In the event of an inconsistency or conflict between or among the provisions of this Subcontract, the inconsistency shall be resolved by giving precedence in the following order:

1. Schedule A: Specific Terms and Conditions (Rev. 04/2014)
2. Schedule C: Customer Terms and Conditions dated [REDACTED]
3. Statement of Work and Schedule dated [REDACTED] and any referenced specifications
4. Task Order Terms and Conditions

25.0 SURVIVAL

If this Subcontract expires, is completed, or is terminated, Seller shall not be relieved of those obligations contained in the following articles:

Term	Indemnification	Termination for Default
Options to Extend Term (if applicable)	Infringement Indemnity	Governing Law
IDIQ and Task Orders	Insurance	Disputes
Not to Exceed	SAIC Furnished Items and Intellectual Property	General Relationship
Payment	Disclosure	Non-Waiver of Rights
Delivery	Compliance with Law	Order of Precedence
Contractual Representatives	Changes	Survival
Warranty	Termination for Convenience	

26.0 EMPLOYMENT OF ILLEGAL IMMIGRANTS

The Supplier hereby certifies to comply with all applicable federal and state laws prohibiting the employment of individuals not legally authorized to work in the United States. Supplier shall not knowingly (i) utilize the services of illegal immigrants; or (ii) utilize the services of any subcontractor who will utilize the services of illegal immigrants in the performance of the contract. In the event Supplier fails to comply with any and all local, state and federal laws prohibiting the employment of individuals not legally authorized to work in the United States, this order may be canceled, terminated or suspended in whole or in part by SAIC, and Supplier may be prohibited from contracting to supply goods and/or services to SAIC or the City for a period of one (1) year from the date of discovery of the usage of illegal immigrant services in the performance of a contract with SAIC.

27.0 BUSINESS LICENSE

Pursuant to the City of Memphis Charter, Article 71, Section 777 et seq., it is unlawful to operate a business within the limits of the city of Memphis without possessing a Memphis and Shelby County business license, excepting non-profit organizations that qualify as tax exempt under Sec. 501(c)(3) of the Internal Revenue Code. Upon award notification and prior to SAIC issuing a properly executed



purchase order or entering into a contract with the Supplier, the successful Supplier, whose principal business address is located within the limits of the city of Memphis, will be required to submit, along with the required insurance and other required documentation, a copy of (1) the tax-exempt ruling or determination letter from the Internal Revenue Services; or (2) its current Memphis and Shelby County Business Tax Receipt/License.

28.0 CITY'S RIGHTS

SAIC and Supplier understand and agree that this Agreement is entered into for the benefit of the City of Memphis, Tennessee and that the City of Memphis is hereby expressly made a third party beneficiary of this Agreement. This Agreement and all of SAIC's rights and obligations hereunder may be assigned to the City of Memphis, or such other third party as the City of Memphis directs, whereupon SAIC shall have no further interests herein.

29.0 EQUAL EMPLOYMENT

Supplier agrees to comply fully with the equal requirements of Title VII of the Civil Rights Act of 1964, and with Title VI of the Civil Rights Act of 1964 and all other applicable federal, state or local laws prohibiting discrimination. No person will be excluded from participation in or be denied benefits of, or be otherwise subjected to discrimination in the performance of this purchase order, or in the employment practices of the Supplier. In the event Supplier fails to comply with the nondiscrimination requirements, SAIC may cancel, terminate or suspend, in whole or in part, this order. SAIC encourages participation of small and minority businesses in the purchasing process.

30.0 PUBLIC RECORDS

Supplier acknowledges that purchases hereunder are subject to the terms and conditions of the Tennessee Open Records Act.

31.0 OCCUPATION OF FACILITIES

Supplier shall permit City and/or SAIC and their agents and representatives to enter into those portions of the City and/or SAIC facilities occupied by Supplier staff at any time to perform facilities-related services.

Supplier shall not make any improvements or changes involving structural, mechanical or electrical alterations to the City and/or SAIC facilities without the City's and/or SAIC ' prior written approval. Any improvements to the City and/or SAIC facilities will become the property of the City and/or SAIC.

When the City and/or SAIC facilities are no longer required for performance of the services described in Exhibit "A" or any applicable Work Order, Supplier shall return such facilities to the City and/or SAIC in substantially the same condition as when Supplier began use of such facilities, subject to reasonable wear and tear.

32.0 CONDITIONAL AGREEMENT

This Agreement is conditioned upon: (I) the City approving the commitment of funds for this project and approving the contract through SAIC; and (2) the issuance by SAIC of Work Order document(s) hereunder.

33.0 ENTIRE AGREEMENT

The parties hereby agree that this Subcontract shall constitute the entire agreement and understanding between the parties hereto and shall supersede and replace any and all prior or contemporaneous representations, agreements or understandings of any kind, whether written or oral, relating to the subject matter hereof.



In witness whereof, the duly authorized representatives of SAIC and the Seller have executed this Subcontract on the dates shown.

SELLER:

SCIENCE APPLICATIONS INTERNATIONAL
CORPORATION

(Company Name)

x _____
(Signature)

NAME: _____
(Type or Print)

TITLE: _____

DATE: _____

x _____
(Signature)

NAME: _____
(Type or Print)

TITLE: _____

DATE: _____



Attachment 4

EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

PROJECT NAME:	
VENDOR NAME:	
CLIENT:	SAIC and CITY OF MEMPHIS

GENERAL INFORMATION:

Your employer has entered into a contract with the CLIENT identified herein to provide certain services to CLIENT. In order to perform services or work under this contract, your signature on this Employee Acknowledgement and Confidentiality Agreement is required.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the VENDOR, referenced above, is my sole employer for purposes of the above referenced contract, I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above referenced contract.

I understand and agree that I am not an employee of the CLIENT for any purpose whatsoever, and that I do not have and will not acquire any rights or benefits of any kind from the CLIENT by virtue of my performance of work under the above referenced contract.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work related to the above referenced contract. I agree to forward all requests for the release of any data or information received by me to the CLIENT's Project Director, for the above referenced Contract, and to my immediate supervisor.

I agree to keep confidential all records and all data and information pertaining to persons and/or entities receiving services from the CLIENT.

All materials, including, but not limited to, data, information, computer program, design, and details of systems feature and marking plans, which the VENDOR gains access to or knowledge of in the performance of this Agreement shall be deemed proprietary information of CLIENT. I hereby agree not to disclose for a period of five (5) years, commencing with the date of the termination of this Agreement, any part of the proprietary information to other persons, and I agree to keep proprietary information confidential. Information is not considered confidential if it can be obtained through open records procedures or independently through a third party who has legal authority to release the material.

I agree to return all confidential materials to my immediate supervisor upon completion of the Contract, or termination of my employment with my employer, whichever occurs first. I acknowledge that violation of this agreement will subject me to civil and/or criminal action and that the CLIENT may seek all possible legal redress.

SIGNATURE: _____

NAME (Print): _____

DATE: ____/____/____

POSITION: _____